M.E.S. COLLEGE OF ARTS & COMMERCE, ZUARINAGAR-GOA B.Com (CBCS) III Semester End Examination (Regular/ Repeat), January, 2022 GE4-TRAINING & DEVELOPMENT (UCOG131)

Instructions: 1. All questions are compulsory, however internal choice is available.

2. Answer sub-question in Question 1 and Question 2 in not more than 100 words each. 3. Answer questions from Question 3 to Question 6 in not more than 400 words each. 4. Figures to the right indicate maximum marks to the question. **Duration:** 02 Hours Max. Marks: 80 **Q.1.** Write short note on **Any Four** of the following: (4x4 = 16)a) Concept of Training **b)** Training v/s Experience c) Manpower Analysis d) Training Need Assessment e) Programmed Instruction f) Matching Organisational Training needs **Q.2.** Write short note on **Any Four** of the following: (4x4 = 16)a) Concept of Training Evaluation **b)** Non-experiential training c) Computer Based Training d) Off -the Job Training e) Objectives of Training Evaluation f) Business Games **Q.3.** A) What is Learning Curve? Discuss various Benefits of Learning Curve. **(12) B**) Explain the Principles to be followed while providing Training to the employees. (12)**Q.4.A)** Discuss the Techniques of Need Assessment. (12)**B)** What is Training Curriculum? Discuss primary Components of Training Curriculum. (12) Q.5. A) Discuss the Phases of Training adopted by the organisation during Training. **(12)** OR **B**) What is On-the Job Training? Explain the methods of On- the Job Training. **(12) Q.6.** A) Discuss the steps involved in Training Evaluation process. **(12)** OR **B**) Explain the Emerging trends in Training and Development. (12)