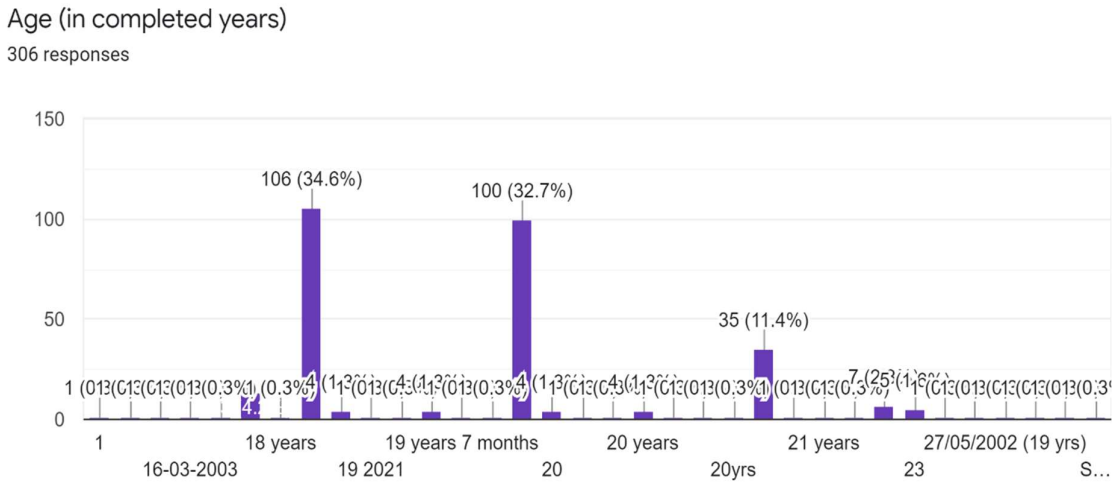
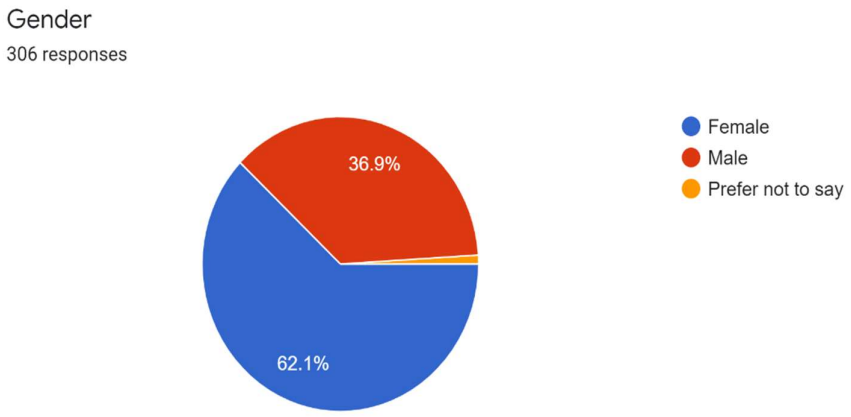
MES College of Arts & Commerce, Zuarinagar Goa

Student Satisfaction Survey Report (SSS) AY 2020-21

Survey by IQAC of MES College

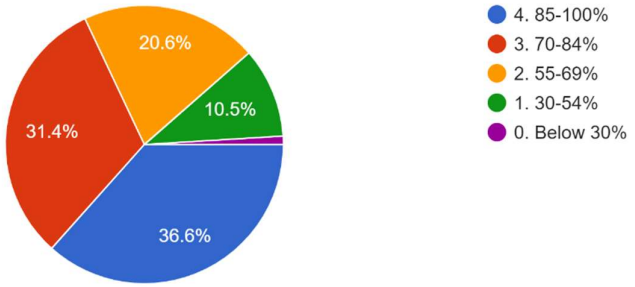
Total respondents: 306





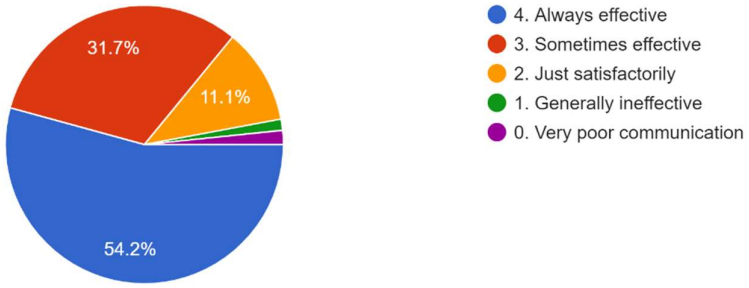
1. How much of the syllabus was covered in the class?

306 responses



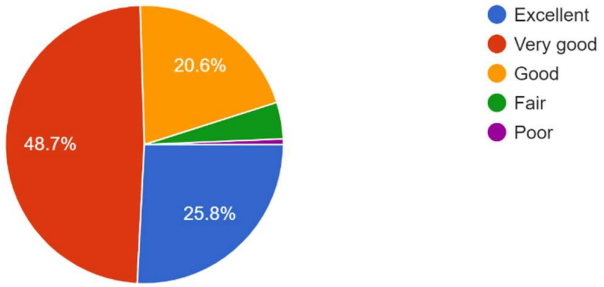
2. How well were the teachers able to communicate?

306 responses



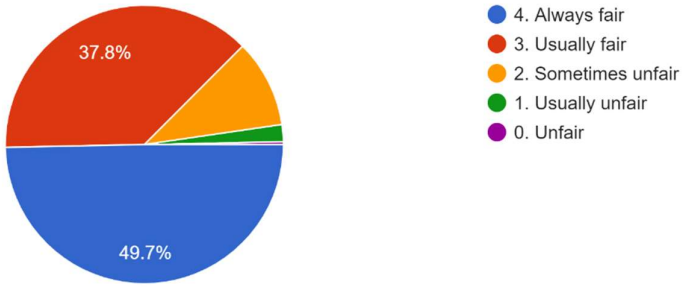
3. The teacher's approach to teaching can be best described as

306 responses



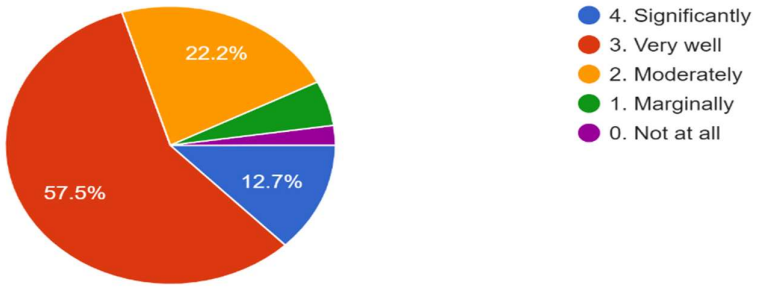
4. Fairness of the internal evaluation process by the teachers

304 responses



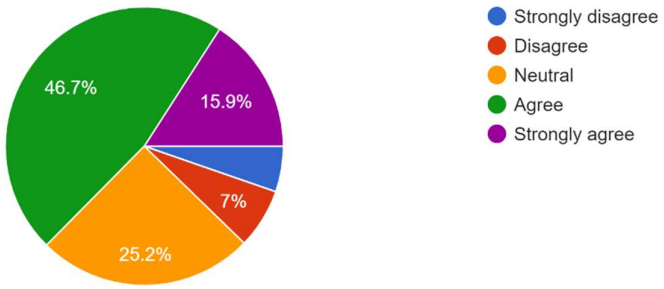
5. The teaching and mentoring process in the institution facilitates you in cognitive, social and emotional growth

306 responses



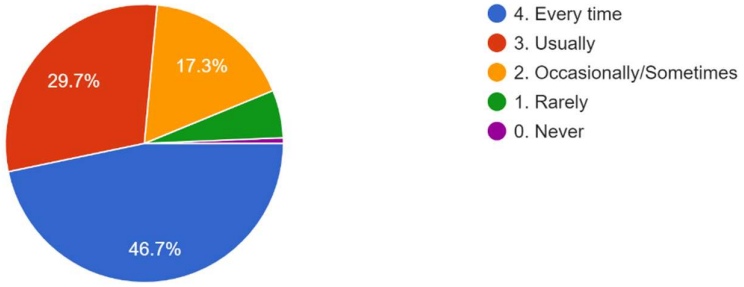
6. The institution provides additional opportunities to learn and grow beyond the syllabus

302 responses



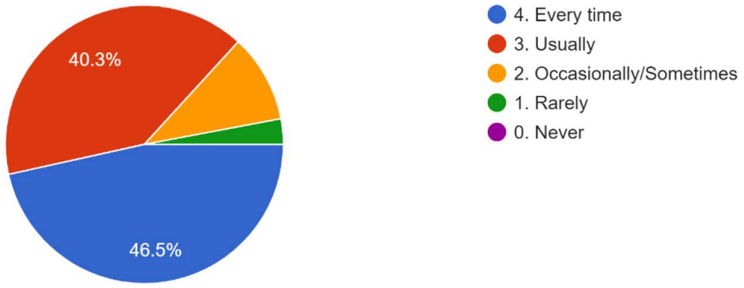
7. Teachers inform you about your expected competencies, course outcomes and programme outcomes

306 responses



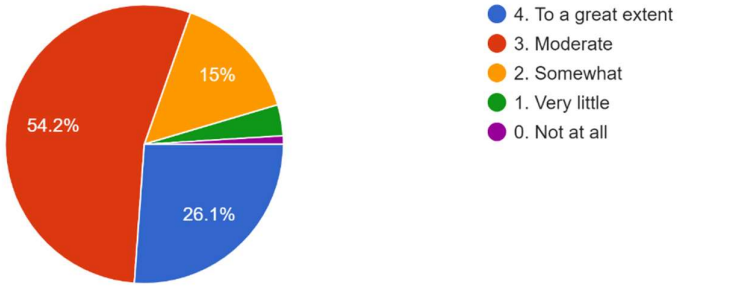
8. The teachers illustrate the concepts through adequate examples and applications

303 responses



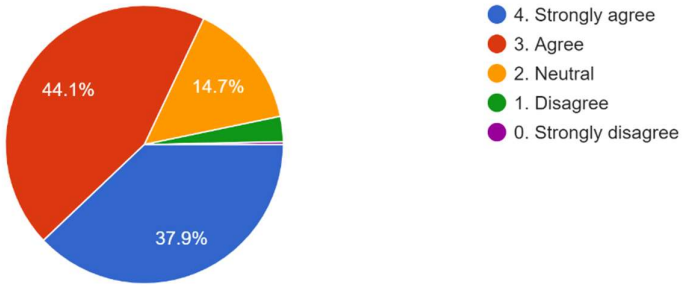
9. The institution/teachers use student-centric methods such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences

306 responses



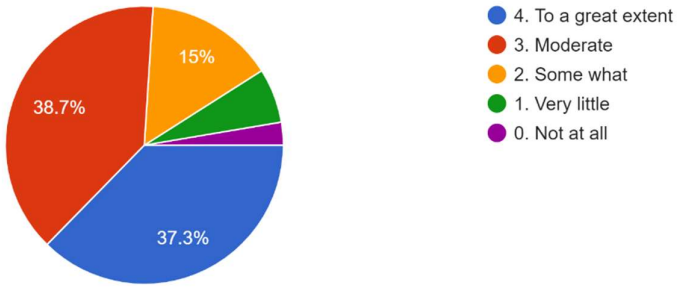
10. Teachers encourage you to participate in extracurricular activities

306 responses



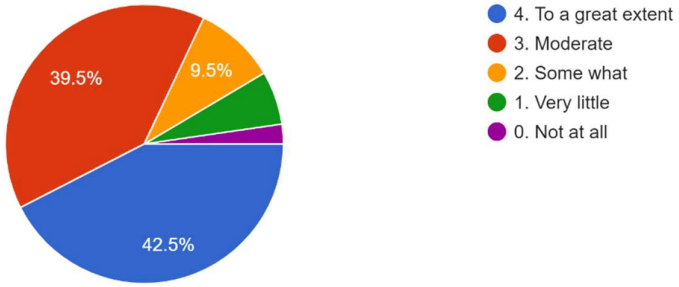
11. Efforts are made by the institution/teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work

300 responses



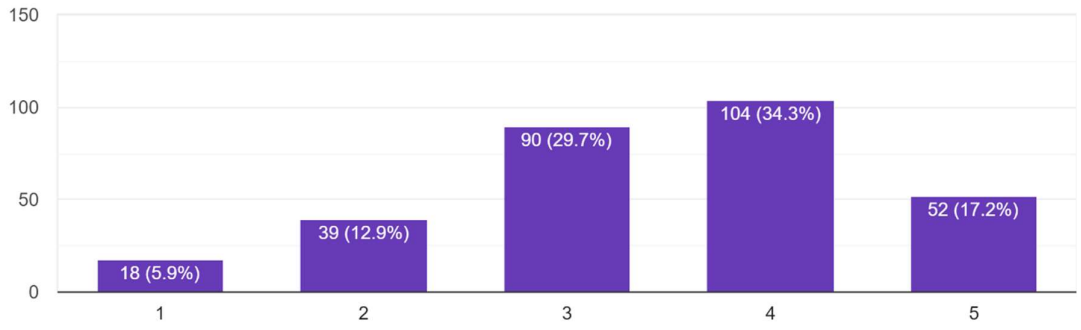
12. How well did the institution manage to shift from offline to online during the pandemic

306 responses



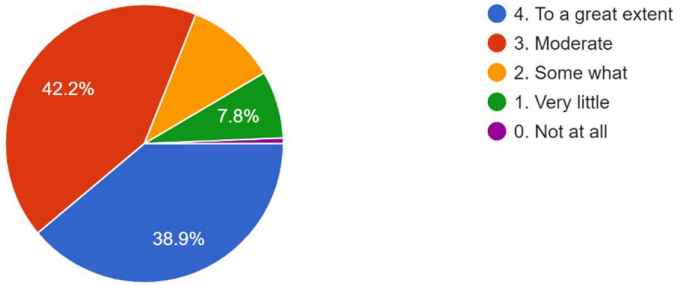
13. How would you rate online learning experience provided by your institution?

303 responses



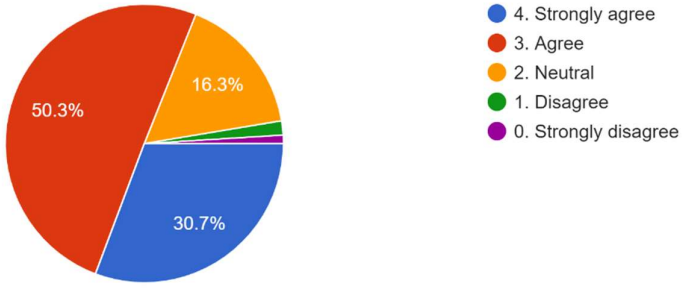
14. How effectively was information communicated during the pandemic (notices, assignments, results, etc.)

306 responses

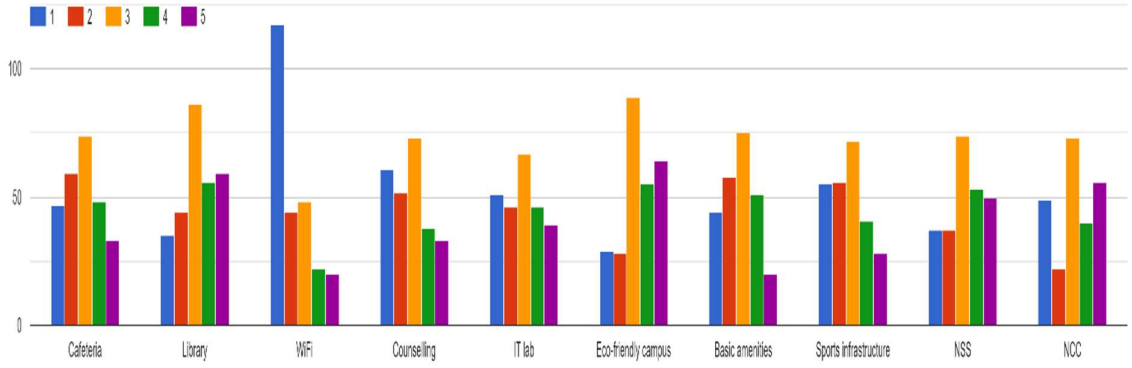


15. The overall quality of teaching-learning process in your institution is very good

306 responses



16. On a scale of 1-5 rate the following facilities provided/available in the college



Survey Report

The IQAC of the College undertook a student satisfaction survey for the AY 2020-21, a total of 306 students participated in the survey. The respondents were from B.A, B.Com, M.Com, BBA, BBA (S&L) & BCA. Out of the total respondents, the majority were girl students of the college. The main purpose of the survey was to understand the qualitative aspects of the teachers and the Institution at large. Further, the survey also tried to understand the efforts made by the teachers and Institution during the pandemic when the classes were online. The details of the survey are as follows:

- With regard to the coverage of the syllabus in the class, majority of the students were of the opinion that a major part of the syllabus was covered and as far as the delivery of lectures and clarity of communication was concerned it was observed that the majority of the students were satisfied.
- It was observed that the approach of the teachers towards teaching was found to be effective and the process of internal evaluation was satisfactory.
- As far as teaching and the mentoring process of the college is concerned, majority of the respondents expressed their satisfaction towards cognitive, social and emotional growth.
- Majority of the students expressed that teachers take enough efforts to explain the concepts with illustrations and also provide information about the expected competencies, Course Outcomes and Programme Outcomes.

- With regard to the institution's/teachers' effort to inculcate soft skills, life skills, employment skills, majority respondents opined that the institution is making fruitful attempt in this direction.
- The students were of the opinion that the Institution's performance with regard to online classes during the pandemic was fair enough in reaching out effectively to majority of the students.
- Further it was also observed that the overall teaching learning process of the Institution was good.
- When it came to various infrastructural facilities offered to the students, the majority of the students were fairly satisfied.