

Report of 7th Series of Kasturi Talk

“ Consumers are supposed to be the kings. But if they are not vigilant, they lose their rights and suffer. It is therefore important that consumer should be aware of his/her rights which are provided to him/her under the laws of the country ” Shri. Roland Martins , Co-ordinator , GOACAN , said while addressing 7th series of Kasturi .

Kasturi Series is organised by Nature Club of MES College of Arts and Commerce, Zuarinagar – Goa and MES Society in collaboration with Foundation for Environment Research And Conservation (FERC) on first Wednesday of every month.

Shri. Roland Martins earlier summarised the history of consumer movement in India, wherein he said that till 1986 there were no consumer rights in India. These rights were bestowed on people of India by passing Consumer Protection Act which today plays a major role in protecting the interest of the consumers.

Shri. Roland Martins also spoke about built in provisions of Grievance Mechanism in Government offices , banks etc. wherein on a specified date in a month, designated officers are available for the redressal of the grievances of the consumers.

Shri. Roland Martins is also in the area of Road Safety and has been making significant Contributions in promoting road safety through use of seat belts, helmets etc. among the youths of Goa. He highlighted GOACAN role in strengthening the consumer movement in Goa in collaboration with educational institutions.

He warned audience to be more cautious about Online/ digital frauds where there are greater chances of looting the consumers.

The talk was followed by very lively questions and answers session. The talk was attended by staff and students of MES College and also residents of in and around Murmugao taluka.

Earlier Shri. Parag Rangnekar of FERC compered the programme. Ms. Madhura Bandekar of FERC proposed the vote of thanks.

The programme was monitored by Dr. R.B.Patil , Principal ,MES College and Mrs. Lalita Joshi , Director of Planning and Development, MES College.



Shri. Roland Martins addressing the gathering