

CURRICULUM VITEA

PERSONAL DETAILS:

- A. Name** : Shri. Ashish M Joshi
- B. Address** : 202, Prime Heights Coop Hsg Society Ltd
Behind NSD, Jairamnagar, Dabolim Goa.
- C. Department** : Commerce
- D. Qualification** : M.Com (SET)
- E. Date of Joining** : 6th August 1997
- F. Designation** : Assistant Professor
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CAREER ADVANCEMENT COURSES:

Course	Name of organizing body & place	Duration
Orientation Course	Goa University ASC, Goa (From 10 th May 2000 to 6 th June 2000)	28 days
Refresher Courses	Goa University ASC,Goa (From 21 st November 2002 to 13 th December 2002)	21 days
	Goa University ASC,Goa(From 1 st 2007 October to 22 nd October 2007)	21 days
	Osmania University ASC, Hyderabad (from 18 th August 2008 to 8 th September 2008)	21 days

Other Courses	Orientation course in NSS at TATA institute of social sciences, Mumbai(from 19 th July 2005 to 28 th July 2005)	10 days
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TEACHING EXPERIENCE:

Sr. No.	Institution in Service	HSSC / HSS / UG / PG	Period of Work
1	MES College of arts & Commerce, Zuarinagar-Goa	Under graduate(UG)	22 years

SUBJECTS TAUGHT:

Sr. No.	Class	Subjects
1	F.Y.B.Com	Accounting, Financial accounting, principles of Management, financial statement analysis and interpretation.
2	S.Y.B.com:	Accounting, Financial accounting, Business Organisation.
3	T.Y.B.Com	Industrial Organisation management, Auditing, Income tax, service tax & Goa VAT

AREAS OF INTEREST:

Sr. No.	Areas
1	Marketing, Accounting, Retailing business, service quality, customer satisfaction, Banking, Insurance, Advertising etc.

MEMBERSHIP OF PROFESSIONAL BODIES:

Sr. No.	Professional Body	Nature of membership (Ordinary / Life)
1	Member of Goa Commerce Association	Life
2	Member of UCTAG	Life
3	Member of Indian commerce Association	Life

SEMINARS / CONFERENCES / WORKSHOPS ATTENDED AT THE STATE, NATIONAL & INTERNATIONAL LEVEL:

Sr. No	Theme of Seminar / Workshop	Organizing Body & Place	Nature of Seminar / Conference	Date
1	Impact of Economic reforms on Indian economy.	GVM's GGPR college of commerce & Economics.	State level seminar	2003
2	New curriculum in commerce	Saraswat college of commerce & mgt studies.	One day workshop	2003
3	Indian Banking Industry- Challenges ahead	MES College of Arts & Commerce.	National level seminar	20 th & 21 st Apr 2005
4	A world wide perspective of human rights	MES College of Arts & Commerce.	National level seminar	2005
5	Value added tax(VAT)	Govt College of Art,	One day state	8 th Jan

		Science & commerce	level symposium	2005
6	IT & IT enabled service industries in Goa	Narayan Zantye College of commerce	State level seminar	23 rd Feb 2006
7	Indian Rural banking-emerging trends & challenges	MES College of Arts & Commerce.	National level seminar	21 st & 22 nd Apr 2006
8	Human capital in Indian service sector	MES College of Arts & Commerce.	National level seminar	15 th & 16 th Dec 2006
9	Intellectual property rights-problems & perspectives	Ramnath Kare college of law	State level seminar	20 th Mar 2006
10	Workshop on Auditing	MES College of Arts & Commerce.	State level workshop	20 th Feb 2007
11	Indian banking-continuing developments & emerging concerns	Shree Damodar college of Commerce	State seminar level	15 th Mar 2007
12	Filing of new income tax returns by salaried class.	Govt college of art, science & commerce.	State level seminar	11 th Sept 2007
13	Solid waste management for sustainable environment	MES College of Arts & Commerce.	National level seminar	2007
14	Workshop for teachers in commerce papers	Sridora Caculo college of commerce and mgt studies	State level workshop	6 th Mar 2007

15	Training programme in E-Accounting	Govt college of art, science & commerce	One day workshop	8 th Apr 2008
16	Mutual fund in India-emerging issues & prospects	MES College of Arts & Commerce.	State level seminar	11 th Oct 2008
17	Academic writing in social sciences	Shree Damodar College & Goa commerce association	State level seminar	12 th Mar 2008
18	Centralisation of Goa University	UCTAG & Saraswat college of commerce mgt studies.	State level seminar	2008
19	Proposed changes in indirect taxes with special reference to goods and service tax	MES College of Arts & Commerce.	Two day national level seminar	17 th & 18 th dec 2010
20	Role of SME's in economic development – With reference to Goa	MES College of Arts & Commerce	State level seminar	18 th Mar 2010
21	Strategic management & entrepreneurship management	MES College of Arts & Commerce	State level lecture series program	29 th mar 2010
22	Emerging trends in Entrepreneurship	MES College of Arts & Commerce	International seminar	27 th , 28 th & 29 th Sept 2012
23	Recent changes in direct and	Shree Damodar	State level	19 th Mar

	indirect taxes and companies act	College & ICAI	seminar	2012
24	Workshop on literature review.	Narayan Zantye college of commerce, Bicholim Goa	State level workshop	16 th Oct 2013
25	Doctoral Research and Academic Writings in Social Sciences	D.Ms College Assagao, Mapusa Goa	National level Workshop	28 th & 29 th October, 2013
26	Data Analysis using SPSS	Management Department Goa University	Two day state level workshop	3 rd and 4 th Jan 2014
27	Foreign direct investment in Retail in India	M.E.S. College of Arts & Commerce Zuarinagar Goa	Two day National Seminar	24 th & 25 th January 2014
28	Research methodology course	Department of commerce Goa University		
29	Statistics for research in Commerce & management	Narayan Zantye College of commerce, Bicholim Goa	Two day workshop	9 th & 10 th August 2014.
30	Tax planning and Wealth management	St. Xavier's College, Mapusa Goa.	one day state level seminar	12 th Jan 2015
31	Companies act 2013- opportunities	Fr. Agnel college of	one day state	30 th Mar

	and challenges	Arts & Commerce	level seminar	2015
32	Make in India – India as a future global manufacturing hub	M.E.S. College of Arts & Commerce Zuarinagar Goa	Two day National level seminar	22 nd & 23 rd Jan 2016
33	Writing research papers and drafting of research proposals in social sciences	M.E.S. College of Arts & Commerce Zuarinagar Goa	State level workshop	29 th & 30 th Mar 2016
34	Relevance, Applicability and Suitability of statistical tools in Commerce and Management Research	Narayan Zantye College of Commerce, Bicholim Goa	State level workshop	17 th , 24 th & 31 st Jan 2016
35	Structural Equation Modelling (SEM)	Department of management studies	State level workshop	5 th Nov 2016
36	Advanced data analysis for research	Kritu Jayanti college, Bengaluru	Faculty development programme	29 th & 30 th Nov 2016
37	Micro, small & medium enterprises (MSME's) as growth engine of Indian economy – issues & Challenges	M.E.S. College of Arts & Commerce Zuarinagar Goa	One day National level seminar	29 th Sept 2017
38	Literature review in social sciences	Narayan Zantye College of Commerce, Bicholim Goa	State level workshop	14 th Oct 2017
39	Professional and self development	M.E.S. College of	Faculty	16 th to

	for college teachers	Arts & Commerce Zuarinagar Goa	development programme	22 nd Oct 2017
40	Higher education and its management	Rosary college of Commerce & Arts & Lusophone society of Goa	International seminar	14 th Mar 2017
41	Workshop on “Applied statistics and econometrics”	M.E.S. College of Arts & Commerce Zuarinagar Goa	Faculty development programme	6 th to 13 th Apr 2017
42	Structural equation modeling using AMOS & PLS	Department of management studies	State level workshop	12 th & 13 th Jan 2018

**PAPERS PRESENTED IN SEMINARS / CONFERENCES / WORKSHOPS
AT STATE, NATIONAL & INTERNATIONAL LEVEL:**

Sr. No.	Title of the Paper	Organizing Body & Place	Nature of Seminar / Conference (State, National, International)	Date
1	Foreign direct investment in Indian retail sector-Pros & cons.	Narayan Zantye College of Commerce.	State level seminar.	9 th Dec 2006

2	Significance of BPO and its impact on the health of the employees.	Shree Damodar College of Commerce & Economics	State level seminar.	15 th Feb 2007
3	Higher education and industrial linkages- Modes of establishing linkages.	Brihan Maharashtra College of Commerce, Pune	National level seminar	17,18 & 19 th Feb 2008
4	Organised retailing in India-Opportunities & challenges	Marathawada Mitra Mandal College of Commerce, Pune	National level seminar	11 & 12 th Feb 2009
5	Impact of Global Recession on Indian Retail Sector	Narayan Zantye College of Commerce.	National level Seminar.	29 th & 30 th Jan 2010
6	Emergence of IFRS convergence in India- Pros & Cons.	R.P. Gogate college of arts & science & R.V. Joglekar College of commerce, Ratnagiri.	International seminar.	26 th & 27 th Nov 2010.
7	Microfinance and empowerment of women through Self Help Group: A study of SHGs in Vasco town.	Shree Mallikarjun College of	National seminar	23 rd & 24 th Sept 2011
8	A study of Popularity of Brands in Murgao Taluka	Nagindas Khandalwal college of Commerce, Arts & mgt, Mumbai.	National seminar	4 th & 5 th March 2011

9	FDI in multi-brand retailing in India-Pros & cons.	All India Commerce association.	National conference	9 th to 11 th Nov 2012
10	Medical Tourism in India – A SWOT analysis	Narayan Zantye College of Commerce.	International seminar.	3 rd & 4 th May 2014.
11	Service Quality and customer satisfaction among cooperative banks in Goa: A study	D M's College and Research Centre.	National Seminar	30 th and 31 st October, 2015
12	Customer perception on service quality of public, private and cooperative banks	Narayan Zantye College of commerce, Bicholim Goa	National seminar	29 th April 2015.

II. SEMINAR / CONFERENCES / WORKSHOPS ORGANIZED IN THE DEPARTMENT / COLLEGE:

Sr. No.	Theme of the Seminar / Conference / Workshop (Specify the organizing responsibility assumed)	Date
1	Organised State level workshop for College teachers on	6 th Aug

	Entrepreneurship Management	2009
2	Organized Intercollegiate Debate competition for students under the Commerce Association.	20 th Feb 2010
3	Organized a state level seminar titled “Role of SME’s in economic development: With reference to Goa” on 18 th March 2010.	18 th Mar 2010
4	Organized a state level lecture series by Dr.Girish Jakhotiya on “Strategic Mgt and Entrepreneurship Mgt”.	29 th Mar 2010
5	Role of SME’s in economic development – With reference to Goa	18 th Mar 2010
6	Interdisciplinary student seminar on “Professional Ethics”	15 th Sept 2012

III. PUBLICATIONS:

A. PAPERS PUBLISHED:

Sr. No.	Title of the Paper	Journal / Periodical / Edited Volume	Status (ISSB / ISSN)	Month & Year
1	Service Quality Gaps and Customer Satisfaction among Banks-A Study of Selected Public and Private Sector Banks	Radix International Journal of Research in Social Science	ISSN: 2250 – 3994	June. 2014
2	Performance Evaluation of Public Sector, Private Sector and Multistate Cooperative	International Journal of Science and Research (IJSR)	ISSN (Online): 2319-7064	November 2016

	Banks in India-A Study			
3	Service Quality and Customer Satisfaction among Selected State Cooperative & Multi-State Cooperative Banks in Goa - A Study	International Journal of Science and Research (IJSR)	ISSN (Online): 2319-7064	November 2016
4	Measuring Financial Performance of Selected Banks using Camel Model	International Journal of Research and Analytical Reviews (IJRAR),	Page no. 922-928, Volume 5, Issue 4, ISSN UGC Approved & 5.75 Impact Factor (E-ISSN 2348-1269, P-ISSN 2349-5138).	December 2018
5	Impact of Service Quality on Satisfaction Levels of the Customers of Selected Banks	International Journal of Research and Analytical Reviews (IJRAR)	Page no. 244-249, Volume 5, Issue 4, ISSN UGC Approved & 5.75 Impact Factor (E-	December 2018

			ISSN 2348-1269, P-ISSN 2349-5138)	
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EXAMINATION WORK

Class	Subject /Paper	College/ University	Chairman/ Paper setter/examiner
B.com Sem I & II	Accounting, General management, Financial accounting, Accounting and financial management,	College	Paper setter
B.com Sem III & IV	Financial accounting, Accounting and financial management, Business finance	College	Paper setter
B.com Sem V & VI	Financial accounting, auditing and taxation, Auditing	University	Paper setter
B.com Sem VI	Project VIVA VOCE examination	University	Examiner

EXTENSION SERVICES:

Sr. No.	Type of Service
1	Coordinator for conducting recruitment exams for Mormugoa Port Trust(MPT)
2	Worked as NSS programme officer for the College NSS unit.
3	Worked as NSS programme officer for the College NSS unit.
4	Worked for the NSS advisory committee of the Goa University
5	Represented Goa for the NSS Pre Republic day camp held at Vyara, Gujarat

	from 4 th to 13 th Nov 2008.
6.	Guest faculty for discussion on GST: A simplified way of tax payment, at CES College Cuncolim Goa.

PARTICIPATION IN EXTRA CO-CURRICULAR AND OTHER ACTIVITIES:

Sr. No.	Type of Activity (NSS / NCC / Sports / Others)	Role Played	Duration
1	Debating Association	Chairman & member	1 year
2	Art & Cultural Association	Chairman & member	6 year
3	Sports advisory committee	Chairman	3 year
4	College Time table committee	Member& chairman	3 years
5	College examination committee	Member	6 years
6	College council	Chairman & Member	4 years
7	Attendance committee	Chairman	2 years
8	Prospectus committee	Chairman & member	3 years
9	College planner	Chairman	2 years
10	IQAC	Member	4 years
11	RUSA	Incharge (criterion VII)	3 years

12	Reception committee(Admission)	Chairman	1 year
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OTHER CONTRIBUTIONS / ACHIEVEMENTS

Sr. No.	Contributions / Achievements
1	Member of the committee for drafting syllabus for B.Com (shipping Management) in the subjects of accountancy. Management.
2	Coaching classes for college students for MBA & MCA entrance examination in collaboration with IMS coaching, Panjim Goa.
3	Member of the committee for drafting syllabus for B.Com in the subject Income tax, service tax & Goa VAT.

Ph.D→ Presently pursuing Ph.D from research centre Narayan Zantye College of commerce, Bicholim Goa, affiliated to Department of commerce, Goa University

Name: Shri. Ashish M Joshi

Designation: Associate professor

Department: Commerce